# WebTree Consulting A Classification Approach for Course Selection Prediction

Andrew Becker and Brandon Liang

{anbecker, brliang}@davidson.edu Davidson College Davidson, NC 28035 U.S.A.

#### Abstract

Davidson College uses a system called WebTree to assign courses to students each semester. For this project, we used a classification approach to predict whether a student will successfully get his or her course of interest under Davidson College's WebTree system. Employing machine learning techniques on four semesters of WebTree submission data from previous two school years, we created a Random Forest Classification model that can predict with 87% surety whether or not a student will receive a course if it is placed at a given position on the student's WebTree.

## **1** Introduction

## WebTree

Course selection and scheduling has always been a complicated task for college administrators. In a perfect world, a student would receive exactly the courses he or she wants. However, this seldom occurs in real life as there are many more factors to take into consideration. What if a class is full? Who gets the priority when it comes to course selection? Is this class being taken to fulfill a major requirement or merely a distribution requirement? Has a student taken all prerequisites required for a course, if there are any? In the end, due to universities' limited resources, it is almost impossible to assign all students every course they want. Many schools accept this as an unavoidable problem and ignore it. For example, in some universities, the course selection procedure is based on a first-come, first-serve principle; registration for all courses opens at the same time and a course is available until it is full. Under such systems, it usually turns out that the popular courses are filled within minutes. Many students can potentially find themselves unable to acquire important courses and the university servers often face serious pressure.

Davidson College, on the other hand, as a small liberal arts college, employs a different course selection system called WebTree. Its algorithm will be explained in detail in the next section, but its main objective is to address student priority, course availability and course preference when it comes to determining whether or not a student will get a course. It also allows students to include backup courses in case they fail to get their top choices. The WebTree system aims to raise the level of fairness for the student body while trying to help students get their top choices. Notwithstanding its benefits, the WebTree system is not a guarantee of success for course selection; moreover, most incoming students and underclassmen have a hard time understanding the underlying strategies of the WebTree system. As a result, the average student will typically receive three out of their top four courses via WebTree for the upcoming semester. To secure a spot in the fourth course, the student has to go through the Add-Drop period to make adjustment to his new schedule. While WebTree certainly helps students get the courses they want, it is by no means perfect as it is only effective to the extent that those employing it use it well.

The challenge then arises: how can we improve the student experience at Davidson by helping students find more success in course selection? A large-scale solution might involve a complete redesign of the underlying WebTree algorithm. Rather than redesigning the system, we decided to approach the problem by designing a model that advises individual students whether or not they are likely to get their courses of interest. This would allow them to make more informed decisions and get more success out of WebTree. The complicated problem of how to arrange a WebTree thus becomes a simple binary classification problem of predicting whether or not a student is to receive a certain course given relevant information and where the course is placed on his WebTree. We envisioned this model to become a helpful and reliable tool that can aid students who are not sure whether or not they will get the courses they desire.

The rest of the article covers the WebTree algorithm, data adjustment, data pre-processing, experiment setup, results and conclusions.

## 2 Background

## The WebTree Algorithm

The WebTree system is a unique system designed and employed by Davidson College in assigning courses to students. Each student submits a form indicating which courses they would like to take. On this submission form, there are 4 "trees", the first three of which are identical and the fourth of which is simply an ordered list of four courses. In assigning the first course for each student, the WebTree algorithm first looks at the top course on the first tree. If the course is full, the algorithm moves on to the first course on the student's second tree, and so on. Once a course has been assigned, the algorithm is locked into the tree below it. In determining the next course at any given point, the algorithm prioritizes the course to the left over the course to the right. In the event that a dead end is reached, the algorithm looks to the courses on the fourth tree, assigning them sequentially so long as the class is not full and the student does not yet have four courses assigned.

The order in which students are assigned courses is determined by two factors - the student's class year, and a set of four semi-random lottery numbers<sup>1</sup>. Students in the senior class are the first to be assigned a course, as determined by their first lottery number. Next, the juniors are assigned their first course, and so on. After all students have been assigned one course, the same is repeated for the second course.

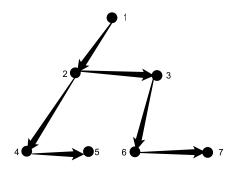


Figure 1: An illustration of branch positioning for one of the first three trees. The numbering follows the order of a breadth-first search and the arrows illustrate the orders of branch positions once the top course (at position 1) is assigned.

### Data

## WebTree Submission Data

We were able to obtain data of WebTree forms submitted by the entire student body over all four semesters of the past two academic years, 2013-2014 and 2014-2015, from the Davidson College registrar's office. Note that the data given do not include a field for semi-random lottery numbers<sup>2</sup>. Table 1 shows an example of the raw WebTree data.

"Tree" indicates the number of the tree and "Branch" indicates the branch position where the student puts the course. (Refer back to Figure 1 for branch positioning) "ID" denotes a unique student, "CRN" denotes the course identification number for its very semester and "Result" indicates the outcome of each course selection. Table 1 features 6 students

ID	1	201	1023	353	120
Class	JUNI	SOPH	SENI	SENI	FRST
CRN	10016	14189	14578	14779	10589
Tree	1	4	1	1	3
Branch	2	2	1	3	6
Ceiling	20	30	20	30	18
Major	ANT	ENV	CHE	PSY	XBIO
Subject	ANT	PHI	HIS	HIS	SPA
Number	370	130	255	335	102
Result	AS	SF	CL	TC	AA

Table 1: A table that shows data of WebTree submission. (Due to the layout of the article, each column is an entry.)

and the courses they each put on their WebTree. For example, student 1 was a Junior, putting ANT370 on the second branch position of his first tree. ANT370 had a class ceiling of 20 students for that semester and this student happened to be an Anthropology major. As a result, he got the class, indicated by the result code "AS" in the last row. The registrar's office has a detailed result code system that explains the different causes leading to a student not getting a course. Table 2 below shows the explanations of each result code.

Result Code	Explanation	Response Variable
AS	Assigned	1
AA	Already Assigned	Omitted
CL	Wrong Class	Omitted
MA	Major Restriction	Omitted
PR	Prerequisite Error	Omitted
SF	Section Full	0
TC	Time Conflict	Omitted

Table 2: A table that lists the result codes.

#### **Response Variable-Result**

As shown by the table, the result code corresponding to a student successfully getting a course is "AS"-Assigned. The other result codes indicates the various causes of not getting a course. Therefore, the "Result" columns serves as the response variable: "AS" maps to 1, indicating success, whereas "SF" maps to 0, indicating failure. Note that samples with result codes other than "AS" and "SF" are omitted. This will be explained in the Data Pre-processing section.

### **Course Schedule Data**

In addition to WebTree submission data, we also obtained course schedules for the past four semesters from the registrar's office. Table 3 shows an example of the course schedule data.

Term	CRN	Subj	Num	Days	Times
201301	10008	BIO	111	Т	0815-1055am
201301	10016	ANT	370	М	0130-0420pm
201301	10032	SOC	370	T R	0940-1055am

Table 3: A table that shows the course schedule data

<sup>&</sup>lt;sup>1</sup>The numbers are *semi*-random in that the first two numbers add up to the highest possible number, as do the last two. This is to ensure that students do not receive too much of an unfair advantage/disadvantage due to their numbers.

<sup>&</sup>lt;sup>2</sup>Though these were once made known to students, they are now withheld. As it turned out, the model performed well even without taking in semi-random lottery numbers as a feature

"Term" indicates the semester, "CRN" is the course identification number, "Days" indicates the days of weeks where the class meets for lecture ("R" refers to Thursdays) and "Times" indicates the time of class meeting.

With the sufficient data we had, we proceeded to the data pre-processing stage.

## **Data Pre-processing**

#### **Omission and Noise**

First, going back to the result codes (refer back to Table 2), we decided to omit WebTree submission entries that end with a result code of "AA", which stands for "Already Assigned". An entry with the result code "AA" occurs when a course selected by a student has already been assigned, from a tree-branch position before the one at the current entry. In other words, when an entry ends with the result code "AA", it means that the course the student is attempting to add must have been successfully assigned to the same student already. Then, this entry gives little helpful information as it's neither a success nor a failure. In a classification problem, data points like this serve as noise. Therefore, we decided to omit all WebTree submission entries that end with the result code "AA".

Moreover, as we tried to understand the implications of each result code, we found out that most other causes of not successfully getting a course were technically user errors that were unrelated to the WebTree system. "CL-Wrong Class", "MA-Major Restriction", "PR-Prerequisite Error" and "TC-Time Conflict" are avoidable errors and do not reflect the availability of a course when it comes to a student's choice. "CL" indicates that a student's class year is not allowed to take a course, "MA" indicates that a student is barred from a course because of his major, "PR" indicates the lack of a prerequisite, and "TC" indicates that the course's time is in conflict with a previously assigned course. All of these mistakes are avoidable as they are based on information that is clearly available to students. Moreover, the only result code left, "SF-Section Full", is really what our model should try to predict; it indicates whether a course is full or available for students. If the associated result code is "SF", then the corresponding student did not get the course; if the associated result code is "AS", then the corresponding student got the course successfully.

Thus, after closely examining the deeper meanings of the result codes, we decided to omit all data entries that did not end with a result code of "AS" or "SF".

#### Features

For each WebTree submission over the four semesters included in the data set, we were able to access information regarding the course requested, the student who requested the course, and the course's position on the student's Web-Tree form. In detail, here are the features we extracted from our data:

Class Year, Tree-Branch Position, Class Ceiling, Whether Major Equals Subject, Course (Subject + Number), Semester, Duration and Start Time.

## **Categorical Features**

Among all the features, class year, tree-branch position, whether major equals subject, semester term and course were categorical features. To convert all of the data to numerical data, we used a one-vs-rest approach for each categorical feature. We found all the elements for each feature, created a single feature for each potential value and assigned binary values for each entry under each element in the resulting processed data. For example, for *class year*, there are four discrete values: *FRST*, *SOPH*, *JUNI* and *SENI*; four separate columns were created for each; for each data entry, if the corresponding student is a Freshman, then he is assigned "1" under the column *FRST* and "0" under the other three columns.

For *whether major equals subject*, there was a single column: if the major of the corresponding student matches the subject of the course entered for that WebTree submission entry, the student is assigned "1" under this column and "0" otherwise.

For *semester term*, there were 4 columns, under the name of "201401", "201402", "201501" and "201502", each denoting "Fall 2013", "Spring 2014", "Fall 2014" and "Spring 2015".

Note that, for the other features, the number of columns equals the number of unique elements for each feature; for *tree-branch position*, it had 25 columns because there are 25 tree-branch positions; for *course*, there were over 400 columns because there were over 400 different courses. The processed data thus had over 400 new features.

## **Continuous Features**

Other features, namely *class ceiling, duration* and *start time* were continuous features. For *duration*, the course lengths were converted to minutes, which also reflects the frequency of class meeting every week. For *start time*, the times were represented in Military Time; for instance, 11:30AM is 1130 and 2:30PM is 1430. This would reflect the absolute position in a 24-hour day.

Table 4 shows an entry of the processed data. The corresponding student was a Junior, Anthropology major, who put ANT370 on the second branch of his first tree; the course ceiling was 20, it was the fall semester of 2013, the class would meet on Monday, Wednesday and Friday at 11:30PM and the student eventually got the course via WebTree.

JUNI	SENI	SOPH	FRST	1–1
1	0	0	0	0
1-2		4-4	Ceiling	Major=Subj
1	0	0	20	1
ANT370		THE381	201401	201402
1	0	0	1	0
201501	201502	Duration	Start Time	Result
0	0	50	1130	1

Table 4: A table that shows the modified response variable selection

#### Assumption

One restriction for this classification model is that the model must train on data from previous semesters. Thus, the key assumption is that the training data from the previous semesters are consistent and stable with the testing data in the future. In other words, students must act in the same way as they do in the training semesters for the model to be effective. Changes in student tastes, course offerings, or strategies used by students in filling out the WebTree form could affect accuracy.

## **3** Experiments

Once we had pre-processed the data to create our final dataset, we had to determine the model that could best make predictions using that dataset. We decided to train Random Forest models, Neural Network models, and K Nearest Neighbor models. Random Forest models typically work very well out-of-the-box and Neural Networks had been relatively successful in the past, whereas a K Nearest Neighbor model seemed as if it would be successful in the case of samples that are nearly identical.

The implementations of these models that we used were the RandomForestClassifier, MLPClassifier, and KNeighbors classes found in Python's open-source scikit-learn library<sup>3</sup>. Each class allowed for the specification of certain hyperparameter values. We experimentally determined the optimum values for these by setting aside a quarter of the training set (itself 80% of the data set) as a validation set. The hyperparameters tuned and their optimum values can be seen in Table 5.

Model	Parameter	Values Tested	Optimum
Random Forest	n_estimators	25-200	150
	max_features	0.1-0.8	0.37
Neural Network	beta_1	0.85-0.95	0.9
	beta_2	0.9-0.9999	0.997
K-NN	n_neighbors	1-15	3

Table 5: A table giving the hyperparameters tuned for each model and their optimum values as determined by validation error.

The Random Forest model's first parameter, n\_estimators, refers to the number of trees that vote Higher numbers generally on the final classification. resulted in higher validation set accuracy, though decreasing returns on accuracy set in early on while the training time continued to increase linearly as n\_estimators was increased as can be seen in Figure 2. The model didn't take too long to train at n\_estimators=150, and we found that values greater than 150 began to slightly decrease accuracy. The next parameter, max\_features, is a floating point number indicating the number of randomly selected features for each tree to consider while it remains blind to all the others (e.g., trees in a model with max\_features=0.2 will consider 20% of the features).

Both parameters tuned for the Neural Network model are constants used in the model's update function and are analogous to learning rate parameters in other models. The n\_neighbors parameter for the KNN model refers to the number of closest neighbors to consider in classifying a sample.

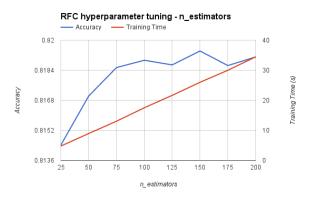


Figure 2: A graph depicting fluctuations in error values as well as training time for tuning of the Random Forest's n\_estimators parameter. Values shown are relatively stable as they are the average values from ten trials.

## 4 Results

The final accuracy values are reported in Table 6. Though accuracy is not always a telling measure of a model's effectiveness in binary classification problems due to the potential for skew in the data set, the inclusion of the accuracy of a baseline model that always guesses "true" shows that the other models did learn significantly from the training set. From the table, we concluded that the Random Forest model produced the highest accuracy. Additionally, the confusion matrix shown in Figure 7 shows that this model fared quite well at avoiding misclassifications<sup>4</sup>.

Model	Final Test Accuracy
Baseline (guess true)	0.5590873773
Random Forest	0.8741483724
K Nearest Neighbor	0.8234292203
Neural Network	0.819322483

Table 6: Accuracy values for the tested models, averaged over ten trials (a score of 1. corresponds to 100% accuracy).

Table 8 shows the top 10 most influential features based on their significance scores (inversely related to each's p-score) as produced by scikit-learn's SelectKBest class.

As shown, the most significant feature is whether a course is a student's very first choice. The next two significant features are the Freshmen and Senior classes. Among all the courses, ECO211 and MAT110 are most correlated to determining the response variable; ECO211 is Accounting, one of the most popular courses on campus with respect to

<sup>&</sup>lt;sup>3</sup>The MLPClassifier class was found in the development build 0.18.dev0 whereas the others were from stable version 0.17.1.

<sup>&</sup>lt;sup>4</sup>The accuracy value for the data shown in the confusion matrix may vary from that reported in Table 6 because the final accuracy value reported is the average of multiple trials

		Actual	
		True	False
Predicted	True	1812	316
Predicted	False	357	2799

Table 7: Confusion matrix for the Random Forest model. Labels on the top row correspond to actual values whereas labels on the right column correspond to predicted values. This model had a recall score of 83.54% and a precision score of 85.15%

the number of sections it offers each semester; MAT110 is Calculus I, one of the most in-demand introductory courses, which is also a popular class to fulfill Mathematics distribution requirement.

Feature	Significance Score
1–1	2384.63
Freshmen	638.05
Senior	512.26
Ceiling	471.01
Major == Subject	368.67
ECO211	363.00
4-2	338.85
4-4	294.33
MAT110	268.14
1-2	259.06

Table 8: A table that shows the top 10 most significant features as determined by scikit-learn's SelectKBest class which compares the ANOVA F-values for each feature and assigns them scores accordingly.

As the scores returned did not establish whether a given feature was positively or negatively correlated with the outcome, we created a code that was able to test how different binary variables positively correlated with the outcome. By using this in tandem with the scores above, we could better understand the effects of certain binary variables. The positive correlation scores for the 10 most significant features are shown in Table 9. As shown, the top position of WebTree had a positive correlation value that outscores the others, which makes it the most positively correlated feature; in other words, putting a course at your very top Web-Tree position may give you the highest chance of getting that course. Furthermore, we noticed that the Senior class had a lower significance score than the Freshmen class, but had a higher positive correlation value; this means that the Freshmen class was more correlated to the response variable, but the Senior class was more positively correlated to the response variable. In other words, the fact that a student is a Freshmen may decide more in the context of the response variable than the fact that a student is a Senior; but a Senior student is more likely to successfully get a course he or she desires than a Freshmen student.

Feature	Positive Correlation Value
1–1	0.8755892601
Freshmen	0.4782812647
Senior	0.6800911854
Major == Subject	0.6671294689
ECO211	0.2635135135
4–2	0.2885738115
4–4	0.2607223476
MAT110	0.2226804124
1–2	0.6836195509
4–3	0.3037109375

Table 9: Selected binary features and how they correlated with the outcome. A score of 1 would indicate that all samples where the feature == 1 are positive samples (with response variable == 1) whereas a score of 0 would indicate that all samples where the feature == 1 are negative samples (with response variable == 0). This table confirms the intuitive notion that students are very likely to receive their most desired course and very unlikely to receive their least desired course.

## 5 Conclusions

After training on data and hyperparameter tuning, the Random Forest Classifier produced the highest accuracy of the three models at about 0.87. Its precision and recall scores were both slightly lower, at values of roughly 0.84. Thus, the Random Forest Classifier was the model with the best performance and we were able to correctly predict whether a student will get the course of his or her interest 87% of time. Moreover, from the analysis on feature significance, the most correlated features that determined the outcome of the course selection success are whether or not the class is the student's first choice, class year of the student (in the cases of first-years and seniors), and class ceiling. Among all courses, ECO211 Accounting and MAT110 Calculus I are the most difficult to get into.

As a result, while many students don't fully understand WebTree and can be uncertain as to whether or not they are likely to receive a given course, this lack of certainty can be ameliorated in some part by the use of machine learning in conjunction with the previous data. We can provide the student body the outcome of their course selection at a confidence level of 87%.

Nonetheless, as we went back to our assumption, we were not sure if our model would have been as effective if the it were open to the entire student body, as the sensitivity to the data would change. In other words, the underlying objective of our prediction is to help students assure their likelihood of getting a course in order to change their arrangement of course submission on WebTree to optimize his or her success rate of getting all top choices. However, if everyone optimizes his or her arrangement, is it truly "optimal" for everyone? It seems to defeat the purpose of the model and Machine Learning in general. Thus, the underlying data stability and consistent sensitivity by the users are the key factors of how effective the model will be.

For future work, we could develop a user-friendly front

end into which course data can be entered by students to make predictions. Furthermore, we could model the macroscopic effect of opening the model to the entire student body.

## 6 Contributions

Both authors wrote the project proposal and abstract. Brandon worked on data preprocessing as well as feature significance and Andrew worked on model training and testing. Both authors worked on the poster together. Brandon wrote the Introduction and Background sections. Andrew wrote the Experiments and Results sections as well as the portion of the Background section detailing the WebTree algorithm. Both authors worked on the Abstract and Conclusions sections, proofread and edited the article.

## 7 Acknowledgements

We would like to acknowledge the contributions of Marcia Stoutjesdyk for supplying us with the data and aiding us in interpreting result codes. We would also like to thank Dr. Raghuram Ramanujan of Davidson College for his assistance and insights.